

ITALY

WHERE
EVERY
STEP TELLS
A STORY

ESCORTED TOURS



GUARANTEED DATES

2026



WHY CENTRAL HOLIDAYS?

Founded in 1972, Central Holidays and SGI, our parent company, offers superior travel programs, value, and service to enchanting destinations across Italy, the Mediterranean, Egypt, Africa, West Asia, and Latin America. Customized Group and Individual travel experiences are our specialty!

With dozens of Independent, Escorted and Hosted itineraries available to you, including a wide array of great travel opportunities: luxury, ultra-customized, experiential journeys, religious pilgrimage travel, people-to-people educational, culinary and cultural programs and active trips!

Our reputation for excellence is built on a foundation of exceptional service and in-depth destination knowledge. We know that every traveler is unique, so we offer personalized travel packages that cater to your specific interests and preferences. Whether you're interested in a romantic getaway, a family vacation, or an adventure with friends, we have something for everyone.

Traveling with Central Holidays means enjoying a seamless experience from start to finish. Our team handles all the logistics, from booking flights and accommodations to arranging local transportation and guided tours. We work closely with trusted partners to ensure that every aspect of your trip is of the highest quality.

- Tailor-Made Travel Experiences
- Hosted, Independent & Custom FIT's
- Rail Programs
- Villas, Paradores & Pousadas
- Private Car & Driver/Guide
- Land & Cruise Programs
- City Stays
- Honeymoons
- Family & Kid Adventures
- Full Service Tour Operator
- Culinary Programs
- Fly-Drive & Car Rentals
- Premier Escorted Tours
- Flexibility



ITALY ESCORTED TOURS

Sit back, relax, and enjoy the comfort of a deluxe air-conditioned motorcoach as you journey through Italy's most captivating cities, towns, and villages on our signature Escorted Tours. With over five decades of expertise, Central Holidays has become a trusted leader in delivering exceptional quality, service, and exclusive experiences that make traveling through Italy effortless and inspiring.

Our programs are thoughtfully designed with longer stays in each destination, giving you the chance to explore at a more relaxed pace, just as today's travelers prefer. You'll stay in well-located first-class and superior first-class hotels, savor authentic cuisine at beloved local restaurants, and take part in immersive sightseeing led by our professional tour directors. Every detail is carefully curated to bring you closer to the heart of Italy, ensuring your escorted vacation is both enriching and unforgettable.

SMALL GROUP • GUARANTEED DEPARTURES • LIVE LIKE A LOCAL

- If you have clients planning to go to Italy on an Escorted Tour – we are here to help!
- We offer the Best Value.
- Our Italy Office takes care of your clients from arrival to departure.
- Centrally located Hotels.
- Complimentary Private Airport Transfers.
- Wine, mineral water, coffee & cappuccino included with lunch and dinner.
- Exceptional in-destination Tour Directors & Guides.
- Comprehensive Sightseeing Program including Entrance Fees.
- Skip-the-Line tickets.
- In-depth exploration of the places we visit.
- Wine, Balsamic Vinegar, Gelato and Limoncello tastings.



ITALY

Italy captures the imagination from the very first moment. From the grandeur of opera houses to its heritage of art, cuisine, and culture ignites the senses at every step. Visitors can wander through ancient Roman ruins, marvel at Renaissance masterpieces, lose themselves in charming medieval towns, or take in the postcard-perfect beauty of the Amalfi Coast. Italy is a symphony of history, artistry, and flavor, offering an experience that feels both timeless and unforgettable. Picture yourself gliding in a gondola along Venice's Grand Canal, gazing at Florence from the summit of Brunelleschi's Duomo, or embracing the cosmopolitan energy of Milan. The possibilities for exploration in Italy are truly endless.

Beyond its iconic cities and landscapes, Italy's spirit lies in the small moments. Sipping espresso at a sunlit piazza, sharing homemade pasta in a family-run trattoria, or hearing church bells echo across cobblestone streets, all of these experiences weave together the heart and soul of the country.

Each region tells its own story, from the rolling vineyards of Tuscany to the sparkling shores of Sicily. Whether you're seeking adventure, culture, or relaxation, Italy provides a journey that resonates deeply and lingers long after the trip has ended.



Capital
Rome



Area
116,350 SQ MI



Currency
Euro



Language
Italian





MAGNIFICENT ITALY & THE AMALFI COAST

 **GUARANTEED DATES**



ESCORTED



SMALL GROUPS

12 Days FROM **\$5,180**

(2) Venice • (3) Florence • (3) Rome • (3) Naples



- No. of Overnight Stays

PROGRAM HIGHLIGHTS

- Marvel at the magic of Venice from the Bridge of Sighs and Doge's Palace to St. Mark's Square
- Sample local favorites of Lambrusco wines and balsamic vinegar with lunch in Modena
- Explore the Renaissance city of Florence
- Enjoy a private wine tasting experience in Umbria before touring charming Assisi and visiting the Basilica of Saint Francis
- Discover Rome on a Colosseum and Roman Forum tour, where ancient ruins and timeless grandeur bring history to life
- Unveil the magic of Rome on a Classic Tour, from the Spanish Steps and the wish-filled Trevi Fountain to the awe-inspiring St. Peter's Basilica, where ancient splendor and spiritual majesty come together in the Eternal City
- Explore the remarkably preserved ruins of Pompeii, a city covered by volcanic lava 2,000 years ago
- Journey south to the celebrated Amalfi coastline
- Take a jetfoil across the blue Bay of Naples for adventuring in the fabled Isle of Capri



Grand Canal, Venice



DAY 1 | MON | VENICE Morning arrival into Venice's Marco Polo Airport. Here you'll be met and transferred to your hotel in Venice. The balance of the day is at leisure. This evening enjoy a welcome dinner at a popular restaurant. (D)

DAY 2 | TUE | VENICE Your morning walking tour of Venice starts from St. Mark's Square. Often called "the drawing room of Europe" by Napoleon, it's the principal public square in Venice and serves as a vibrant cultural, religious, and political center. Surrounded by stunning buildings, each with its own unique architectural style, it reflects Venice's rich history and artistic heritage. End the tour with a stop at a "Bacaro" for a "cicchetto". The Bacari, also known as cicchetti bars, are part of the local heritage of food in Venice and they are found in large numbers scattered throughout the historic center. Going for a bacari tour is a local habit but it is also a tasty and convivial pleasure! Afternoon is at leisure with enough time for more sightseeing, shopping or relaxation or to embark on an optional (*) Island of Burano tour or gondola ride. (B)

DAY 3 | WED | VENICE | MARANELLO | MODENA | FLORENCE This morning depart Venice and stop in Maranello, home to the Ferrari Museum! The Museum tells the Ferrari story by delving deep into the history and myth of the "Cavallino" extraordinary roots and taking visitors on a magnificent journey via its most famous and successful F1 cars, legendary sports prototypes and GTs, and, of course, the road cars that have set the benchmark for the entire car industry. After an independent visit of the Museum we will continue to Modena where you'll be treated to a special balsamic vinegar tasting session plus lunch, featuring local specialties and Lambrusco wine. After lunch continue to Florence, the home of Michelangelo. (B,L)

DAY 4 | THU | FLORENCE Your morning tour takes you to Michelangelo Square for a panoramic view of the city. Then visit: the Accademia to see Michelangelo's original "David" statue, Giotto's Bell Tower, the Baptistery with its "Gates of Paradise" doors, Signoria Square and Santa Croce Church. At the end of the tour you will be treated to a delicious gelato tasting. Legend has it that gelato was first created in Florence. The Medici Family commissioned Bernardo Buontalenti to organize their banquets, and he gave vent to his creativity by inventing a new recipe for a dessert based on milk, honey, egg yolk and a touch of wine. Enjoy your afternoon exploring the treasures of Florence on your own or embark on an optional tour (*) to Pisa featuring dinner at an authentic farmhouse and winery in the enchanting Tuscan countryside. (B)

DAY 5 | FRI | FLORENCE The day is yours to discover the city of Florence, to shop for some local goods or to take an optional excursion (*) to Siena and San Gimignano. Medieval Siena, known for its famed Palio horse races and Piazza del Campo, awaits your exploration. Visit Siena's Duomo, considered to be one of the finest Gothic cathedrals in Italy. In San Gimignano, stroll the old-world center and take in the fascinating architecture and towers that offer amazing views of the city and the surrounding valley. Tonight, enjoy dinner at a local restaurant. (B,D)

DAY 6 | SAT | FLORENCE | ASSISI | ROME Morning departure for Rome. Drive through the serene Tuscan and Umbrian countryside, with a stop at a local winery where a wine expert will lecture on the vinification process. After a delicious tasting of the varieties of wines produced there and a light lunch, continue to Assisi, a UNESCO World Heritage Site, to enjoy your guided tour of St. Francis Basilica. Arrive in Rome in the late afternoon. (B,L)

DAY 7 | SUN | ROME This morning, embark on a guided tour of Classical Rome. Stroll along cobbled laneways, stop by the Spanish Steps, one of Rome's most recognizable landmarks immortalized in countless postcards and films, toss a coin in the magnificent Trevi Fountain to ensure a return to Rome, see Piazza Navona, one of the finest Baroque masterpieces in papal Rome, and imagine it as the Ancient Stadium of Domitian capable of holding 30 thousand spectators in the ancient times. End the tour with a visit of St. Peter's Basilica. Rest of the day at leisure to soak in the Roman culture as you stroll past ancient ruins, absorb the impressive architecture, explore everything from Imperial temples to early-Christian churches and medieval bell towers to Baroque basilicas and playful piazzas, or taste the mouthwatering regional delicacies at a local trattoria. (B)

DAY 8 | MON | ROME This morning, experience a very special privately guided tour of Ancient Rome. Dive into the incredible history of Roman gladiators, emperors, and daily life, with your guide sharing stories and insights that go beyond what you see. Experience Rome's magic as your guide brings both the Colosseum and its nearby treasures, like the Roman Forum and Palatine Hill, to life through rich storytelling. Afternoon at leisure to relax or to join an optional tour (*) of the Vatican Museums. Tonight, bid arrivederci to Rome at a special festive dinner with wine and music in one of the most famous restaurants in Trastevere. (B,D)

DAY 9 | TUE | ROME | POMPEII | NAPLES This morning, before heading to Naples, stop in Pompeii, the ancient city covered by volcanic lava 2,000 years ago, for a guided tour of the remarkably preserved ruins of temples, houses, gardens and public buildings. Continue your journey to Naples, often referred to as the “city of a thousand colors”. This nickname reflects the vibrant and diverse colors found throughout the city, from its architecture and street art to its food and culture. (B)

DAY 10 | WED | NAPLES | POSITANO | AMALFI | RAVELLO | NAPLES Today, enjoy a guided excursion to the world-renowned Amalfi Coast, a UNESCO World Heritage Site. This coastal road along the southern edge of Italy’s Sorrentine Peninsula offers breathtaking views of a rugged shoreline dotted with picturesque fishing villages, small beaches, terraced vineyards, and lemon groves. After a brief stop at the Belvedere for a unique view of Positano’s Moorish architecture blended with pastel color

houses, continue to the lovely towns of Amalfi and Ravello. Enjoy a “Limoncello tasting” during the tour. Made only by lemons, sugar and pure alcohol, it is the most famous produced liqueur in the south of Italy. (B)

DAY 11 | THU | NAPLES | CAPRI | NAPLES A morning jetfoil whisks you across the blue Bay of Naples to the fabled Isle of Capri, where you will ascend to the Piazzetta, visit the Floral Gardens of Caesar Augustus, and still have free time for lunch and some shopping before returning to Naples. Tonight dinner is at a local restaurant. (B,D)

DAY 12 | FRI | NAPLES TO USA (OR EXTEND YOUR STAY) Morning transfer to Naples’ Capodichino Airport for your return flight home. (B)

(B) Breakfast - (L) Lunch - (D) Dinner

INCLUDED FEATURES

- First class hotel accommodation for 11 nights
- 17 included meals consisting of:
 - 11 buffet breakfasts
 - 1 gourmet lunch at local restaurant
 - 1 light lunch at winery
 - 4 gourmet dinners at local restaurants
- Wine, mineral water and coffee or cappuccino served with meals at restaurants
- Touring by private deluxe air-conditioned motorcoach
- Assistance of a professional tour director for the entire length of the tour
- Private arrival and departure airport transfers
- Baggage handling
- Personalized audio system to hear your guide from a distance
- Hotel taxes and service charges
- City tax

Complete program of sightseeing tours and excursions with entrance fees:

- Walking tour of Venice
- Visit of Bacaro, including Cicchetto
- Balsamic vinegar tasting in Modena
- Entrance tickets to the Ferrari Museum
- Walking tour of Florence, including a visit of the Accademia to see the “David” by Michelangelo
- Gelato tasting
- Wine tasting at local winery
- Tour of Assisi and visit of St. Francis Basilica
- Classical guided tour of Rome, including visit of St. Peter’s Basilica
- Tour of Ancient Rome, including entrance fees for the Colosseum and Roman Forum
- Guided tour of Pompeii
- Amalfi coast excursion
- Limoncello tasting
- Excursion to Capri and visit of the Gardens of Caesar Augustus

(*) optional tours are subject to availability and minimum number of participants to operate. Private tours are available, call us for details.





TOUR DATES & PRICES

Tour's Start	Tour's End	Price
Monday, May 4, 2026	Friday, May 15, 2026	\$5,815
Monday, June 22, 2026	Friday, July 3, 2026	\$5,180
Monday, September 7, 2026	Friday, September 18, 2026	\$5,960
Monday, October 19, 2026	Friday, October 30, 2026	\$5,780
Monday, November 16, 2026	Friday, November 27, 2026	\$5,245

Guaranteed Departures In Red
Popular Departures In Black

PREFERRED HOTELS (OR SIMILAR)

City	Nts.	Hotels	Cat.
Venice	2	All'Angelo, Residenza Cannaregio	First Class
Florence	3	Mediterraneo	First Class
Rome	3	NYX Hotel Rome, International Palace	First Class
Naples	3	Hotel Majestic	First Class

GENERAL INFORMATION:

- Single and triple rooms: On Request
- Single supplement: \$2,634
- Reduction for third person sharing twin-bedded room: \$105
- Price is per person based on double occupancy
- Rates for additional nights in first and last city are available

ITALY'S NORTHERN HIGHLIGHTS

 **GUARANTEED DATES**



ESCORTED



SMALL GROUPS

9 Days FROM **\$4,125**

(2) Venice • (3) Florence • (3) Rome



- No. of Overnight Stays

PROGRAM HIGHLIGHTS

- Marvel at the magic of Venice from the Bridge of Sighs and Doge's Palace to St. Mark's Square
- Sample local favorites of Lambrusco wines and balsamic vinegar with lunch in Modena
- Explore the Renaissance city of Florence
- Enjoy a private wine tasting experience in Umbria before touring charming Assisi and visiting the Basilica of Saint Francis
- Discover Rome on a Colosseum and Roman Forum tour, where ancient ruins and timeless grandeur bring history to life
- Unveil the magic of Rome on a Classic Tour, from the Spanish Steps and the wish-filled Trevi Fountain to the awe-inspiring St. Peter's Basilica, where ancient splendor and spiritual majesty come together in the Eternal City



St. Mark's Square, Venice



DAY 1 | MON | VENICE Morning arrival into Venice's Marco Polo Airport. Here you'll be met and transferred to your hotel in Venice. The balance of the day is at leisure. This evening enjoy a welcome dinner at a popular restaurant. (D)

DAY 2 | TUE | VENICE Your morning walking tour of Venice starts from St. Mark's Square. Often called "the drawing room of Europe" by Napoleon, it's the principal public square in Venice and serves as a vibrant cultural, religious, and political center. Surrounded by stunning buildings, each with its own unique architectural style, it reflects Venice's rich history and artistic heritage. End the tour with a stop at a "Bacaro" for a "cicchetto. The Bacari, also known as cicchetti bars, are part of the local heritage of food in Venice and they are found in large numbers scattered throughout the historic center. Going for a bacari tour is a local habit but it is also a tasty and convivial pleasure! Afternoon is at leisure with enough time for more sightseeing, shopping or relaxation or to embark on an optional (*) Island of Burano tour or gondola ride. (B)

DAY 3 | WED | VENICE | MARANELLO | MODENA | FLORENCE This morning depart Venice and stop in Maranello, home to the Ferrari Museum! The Museum tells the Ferrari story by delving deep into the history and myth of the "Cavallino" extraordinary roots and taking visitors on a magnificent journey via its most famous and successful F1 cars, legendary sports prototypes and GTs, and, of course, the road cars that have set the benchmark for the entire car industry. After an independent visit of the Museum we will continue to Modena where you'll be treated to a special balsamic vinegar tasting session plus lunch, featuring local specialties and Lambrusco wine. After lunch continue to Florence, the home of Michelangelo. (B,L)

DAY 4 | THU | FLORENCE Your morning tour takes you to Michelangelo Square for a panoramic view of the city. Then visit: the Accademia to see Michelangelo's original "David" statue, Giotto's Bell Tower, the Baptistery with its "Gates of Paradise" doors, Signoria Square and Santa Croce Church. At the end of the tour you will be treated to a delicious gelato tasting. Legend has it that gelato was first created in Florence. The Medici Family commissioned Bernardo Buontalenti to organize their banquets, and he gave vent to his creativity by inventing a new recipe for a dessert based on milk, honey, egg yolk and a touch of wine. Enjoy your afternoon exploring the treasures of Florence on your own or embark on an optional tour (*) to Pisa featuring dinner at an authentic farmhouse and winery in the enchanting Tuscan countryside. (B)

DAY 5 | FRI | FLORENCE The day is yours to discover the city of Florence, to shop for some local goods or to take an optional excursion (*) to Siena and San Gimignano. Medieval Siena, known for its famed Palio horse races and Piazza del Campo, awaits your exploration. Visit Siena's Duomo, considered to be one of the finest Gothic cathedrals in Italy. In San Gimignano, stroll the old-world center and take in the fascinating architecture and towers that offer amazing views of the city and the surrounding valley. Tonight, enjoy dinner at a local restaurant. (B,D)

DAY 6 | SAT | FLORENCE | ASSISI | ROME Morning departure for Rome. Drive through the serene Tuscan and Umbrian countryside, with a stop at a local winery where a wine expert will lecture on the vinification process. After a delicious tasting of the varieties of wines produced there and a light lunch, continue to Assisi, a UNESCO World Heritage Site, to enjoy your guided tour of St. Francis Basilica. Arrive in Rome in the late afternoon. (B,L)

DAY 7 | SUN | ROME This morning, embark on a guided tour of Classical Rome. Stroll along cobbled laneways, stop by the Spanish Steps, one of Rome's most recognizable landmarks immortalized in countless postcards and films, toss a coin in the magnificent Trevi Fountain to ensure a return to Rome, see Piazza Navona, one of the finest Baroque masterpieces in papal Rome, and imagine it as the Ancient Stadium of Domitian capable of holding 30 thousand spectators in the ancient times. End the tour with a visit of St. Peter's Basilica. Rest of the day at leisure to soak in the Roman culture as you stroll past ancient ruins, absorb the impressive architecture, explore everything from Imperial temples to early-Christian churches and medieval bell towers to Baroque basilicas and playful piazzas, or taste the mouthwatering regional delicacies at a local trattoria. (B)

DAY 8 | MON | ROME This morning, experience a very special privately guided tour of Ancient Rome. Dive into the incredible history of Roman gladiators, emperors, and daily life, with your guide sharing stories and insights that go beyond what you see. Experience Rome's magic as your guide brings both the Colosseum and its nearby treasures, like the Roman Forum and Palatine Hill, to life through rich storytelling. Afternoon at leisure to relax or to join an optional tour (*) of the Vatican Museums. Tonight, bid arrivederci to Rome at a special festive dinner with wine and music in one of the most famous restaurants in Trastevere. (B,D)

DAY 9 | TUE | ROME TO USA (OR EXTEND YOUR STAY) Morning transfer to airport for your return flight home. (B)

(B) Breakfast - (L) Lunch - (D) Dinner

INCLUDED FEATURES

- First class hotel accommodation for 8 nights
- 13 included meals consisting of:
 - 8 buffet breakfasts
 - 1 gourmet lunch at local restaurant
 - 1 light lunch at winery
 - 3 gourmet dinners at local restaurants
- Wine, mineral water and coffee or cappuccino served with meals at restaurants
- Touring by private deluxe air-conditioned motorcoach
- Assistance of a professional tour director for the entire length of the tour
- Private arrival and departure airport transfers
- Baggage handling
- Personalized audio system to hear your guide from a distance
- Hotel taxes and service charges
- City tax

Complete program of sightseeing tours and excursions with entrance fees:

- Walking tour of Venice
- Visit of Bacaro, including Cicchetto
- Balsamic vinegar tasting in Modena
- Entrance tickets to the Ferrari Museum
- Walking tour of Florence, including a visit of the Accademia to see the "David" by Michelangelo
- Gelato tasting
- Wine tasting at local winery
- Tour of Assisi and visit of St. Francis Basilica
- Classical guided tour of Rome, including visit of St. Peter's Basilica
- Tour of Ancient Rome, including entrance fees for the Colosseum and Roman Forum

(*) optional tours are subject to availability and minimum number of participants to operate. Private tours are available, call us for details.



Ruins of Roman forum, Rome



TOUR DATES & PRICES

Tour's Start	Tour's End	Price
Monday, May 4, 2026	Tuesday, May 12, 2026	\$4,775
Monday, June 22, 2026	Tuesday, June 30, 2026	\$4,125
Monday, September 7, 2026	Tuesday, September 15, 2026	\$4,790
Monday, October 19, 2026	Tuesday, October 27, 2026	\$4,740
Monday, November 16, 2026	Tuesday, November 24, 2026	\$4,190

Guaranteed Departures In Red
Popular Departures In Black

PREFERRED HOTELS (OR SIMILAR)

City	Nts.	Hotels	Cat.
Venice	2	All'Angelo, Residenza Cannaregio	First Class
Florence	3	Mediterraneo	First Class
Rome	3	NYX Hotel Rome, International Palace	First Class

GENERAL INFORMATION:

- Single and triple rooms: On Request
- Single supplement: \$1,975
- Reduction for third person sharing twin-bedded room: \$90
- Price is per person based on double occupancy
- Rates for additional nights in first and last city are available

ITALY'S SUNBELT, ROME & THE AMALFI COAST

 **GUARANTEED DATES**



ESCORTED



SMALL GROUPS

7 Days FROM **\$3,735**

(3) Rome • (3) Naples



PROGRAM HIGHLIGHTS

- Discover the fascinating diversity of Rome and the Sorrentine Peninsula from the Eternal City's ancient ruins, piazzas and trattorias, to the postcard perfect Amalfi Coast
- Discover Rome on a Colosseum and Roman Forum tour, where ancient ruins and timeless grandeur bring history to life
- Unveil the magic of Rome on a Classic Tour, from the Spanish Steps and the wish-filled Trevi Fountain to the awe-inspiring St. Peter's Basilica, where ancient splendor and spiritual majesty come together in the Eternal City
- Explore the remarkably preserved ruins of Pompeii, a city covered by volcanic lava 2,000 years ago
- Journey south to the celebrated Amalfi coastline
- Take a jetfoil across the blue Bay of Naples for adventuring in the fabled Isle of Capri

Ruins of Pompeii





DAY 1 | SAT | ROME Morning arrival into Rome's Leonardo da Vinci Airport. Here you'll be met and transferred to your hotel. The balance of the day is at leisure.

DAY 2 | SUN | ROME This morning, embark on a guided tour of Classical Rome. Stroll along cobbled laneways, stop by the Spanish Steps, one of Rome's most recognizable landmarks immortalized in countless postcards and films, toss a coin in the magnificent Trevi Fountain to ensure a return to Rome, see Piazza Navona, one of the finest Baroque masterpieces in papal Rome, and imagine it as the Ancient Stadium of Domitian capable of holding 30 thousand spectators in the ancient times. End the tour with a visit of St. Peter's Basilica. Rest of the day at leisure to soak in the Roman culture as you stroll past ancient ruins, absorb the impressive architecture, explore everything from Imperial temples to early-Christian churches and medieval bell towers to Baroque basilicas and playful piazzas, or taste the mouthwatering regional delicacies at a local trattoria. (B)

DAY 3 | MON | ROME This morning, experience a very special privately guided tour of Ancient Rome. Dive into the incredible history of Roman gladiators, emperors, and daily life, with your guide sharing stories and insights that go beyond what you see. Experience Rome's magic as your guide brings both the Colosseum and its nearby treasures, like the Roman Forum and Palatine Hill, to life through rich storytelling. Afternoon at leisure to relax or to join an optional tour (*) of the Vatican Museums. Tonight, bid arrivederci to Rome at a special festive dinner with wine and music in one of the most famous restaurants in Trastevere. (B,D)

DAY 4 | TUE | ROME | POMPEII | NAPLES This morning, before heading to Naples, stop in Pompeii, the ancient city covered by volcanic lava 2,000 years ago, for a guided tour of the remarkably preserved ruins of temples, houses, gardens and public buildings. Continue your journey to Naples, often referred to as the "city of a thousand colors". This nickname reflects the vibrant and diverse colors found throughout the city, from its architecture and street art to its food and culture. (B)

DAY 5 | WED | NAPLES | POSITANO | AMALFI | RAVELLO | NAPLES Today, enjoy a guided excursion to the world-renowned Amalfi Coast, a UNESCO World Heritage Site. This coastal road along the southern edge of Italy's Sorrentine Peninsula offers breathtaking views of a rugged shoreline dotted with picturesque fishing villages, small beaches, terraced vineyards, and lemon groves. After a brief stop at the Belvedere for a unique view of Positano's Moorish architecture blended with pastel color houses, continue to the lovely towns of Amalfi and Ravello. Enjoy a "Limoncello tasting" during the tour. Made only by lemons, sugar and pure alcohol, it is the most famous produced liqueur in the south of Italy. (B)

DAY 6 | THU | NAPLES | CAPRI | NAPLES A morning jetfoil whisks you across the blue Bay of Naples to the fabled Isle of Capri, where you will ascend to the Piazzetta, visit the Floral Gardens of Caesar Augustus, and still have free time for lunch and some shopping before returning to Naples. Tonight dinner is at a local restaurant. (B,D)

DAY 7 | FRI | NAPLES TO USA (OR EXTEND YOUR STAY) Morning transfer to Naples' Capodichino Airport for your return flight home. (B)

(B) Breakfast - (L) Lunch - (D) Dinner

INCLUDED FEATURES

- First class hotel accommodation for 6 nights
- 8 included meals consisting of:
 - 6 buffet breakfasts
 - 2 gourmet dinners at local restaurants
- Wine, mineral water and coffee or cappuccino served with meals at restaurants
- Touring by private deluxe air-conditioned motorcoach
- Assistance of a professional tour director for the entire length of the tour
- Private arrival and departure airport transfers
- Baggage handling
- Personalized audio system to hear your guide from a distance
- Hotel taxes and service charges
- City tax

Complete program of sightseeing tours and excursions with entrance fees:

- Classical guided tour of Rome, including visit of St. Peter's Basilica
- Tour of Ancient Rome, including entrance fees for the Colosseum and Roman Forum
- Guided tour of Pompeii
- Amalfi coast excursion
- Limoncello tasting
- Excursion to Capri and visit of the Gardens of Caesar Augustus

(*) optional tours are subject to availability and minimum number of participants to operate. Private tours are available, call us for details.



The Colosseum, Rome



TOUR DATES & PRICES

Tour's Start	Tour's End	Price
Saturday, May 9, 2026	Friday, May 15, 2026	\$4,255
Saturday, June 27, 2026	Friday, July 3, 2026	\$3,735
Saturday, September 12, 2026	Friday, September 18, 2026	\$4,375
Saturday, October 24, 2026	Friday, October 30, 2026	\$4,255
Saturday, November 21, 2026	Friday, November 27, 2026	\$4,120

Guaranteed Departures In Red
Popular Departures In Black

PREFERRED HOTELS (OR SIMILAR)

City	Nts.	Hotels	Cat.
Rome	3	NYX Hotel Rome, International Palace	First Class
Naples	3	Hotel Majestic	First Class

GENERAL INFORMATION:

- Single and triple rooms: On Request
- Single supplement: \$1,554
- Reduction for third person sharing twin-bedded room: \$60
- Price is per person based on double occupancy
- Rates for additional nights in first and last city are available

TERMS & CONDITIONS

1. **ACCEPTANCE:** The purchase/payment of any travel services offered by Central Holidays constitutes a contractual arrangement between the Passenger and/or Travel Agent (all together as "you") and SGI U.S. LLC (dba CENTRAL HOLIDAYS & affiliated brands) ("Central Holidays") and represents your acceptance of SGI U.S. LLC Terms and Conditions ("Terms and Conditions"). You are required to read and acknowledge the Terms and Conditions on our website before making any reservation with us. Payment of deposit and/or final payment will be considered as full, explicit and implicit acceptance of our Terms and Conditions herein reported and fully disclosed on our website. Each Passenger understands that Central Holidays will be accepting that Passenger's reservation in trust upon the Passenger's acceptance of the Terms and Conditions as outlined in this brochure and on our website.

2. **TOUR PRICES/PRICE GUARANTEE:** Prices are based on official rates of exchange at the time of Quote. Once we have received your full payment for any program/ reservation, the price is guaranteed. Optional air transportation is not included (unless otherwise noted). However, if optional air transportation is purchased, then the fuel surcharge, all security fees, airport taxes and fees and/or any other governmental or local taxes and fees will be included. Airfares provided at the time of deposit are subject to change until full payment is received and the ticket is issued. Some airlines may require instant purchase and are subject to the respective airline's regulations, terms and conditions of purchase. We strongly recommend you purchase air transportation through Central Holidays. In case of a human or computer billing error, we reserve the right to re-invoice for the correct amount. A full refund will be made to passengers not willing to pay increases, provided the passengers' written cancellation is received by us (Central Holidays), in writing, within 5 business days after price increase notification. We do not itemize costs of individual services included in an itinerary.

3. PAYMENTS & CANCELLATIONS:

3.A. **DEPOSITS:** A \$300.00 per person non-refundable deposit is required at the time of booking and NO request will be acted upon until a deposit is received (Acceptance clause 1.). Additional deposits or payments might be needed as required by the supplier of the service (Villa Rental, Cruises, Lodges, exclusive venues, etc.). We honor most major credit cards. No third-party credit cards will be accepted. In addition, we also accept non-credit checks or cash. Payment is not received by the determined due date, and accepted the Terms and Conditions also found on our website (www.centralholidays.com). Your booking is not confirmed until the deposit has been processed by Central Holidays and you receive a confirmation invoice.

3.B. **FINAL PAYMENT:** Final payments are due 60 days prior to commencement of first service or as indicated upon initial reservation. This timeline may vary based on suppliers' provisions. Passengers will be advised at the time of booking of payment requirements and obligations. If payment is not received by the determined due date, Central Holidays reserves the right to re-price or cancel the booking and will apply the assessed cancellation penalties accordingly. Please note that Terms and Conditions can change, and deposits and final payment represents your acceptance of the Terms and Conditions. Final payment with credit cards requires our signed Credit Card authorization form (except for online bookings), duly signed by the credit card holder. Other restrictions may apply.

3.C. **LATE /LAST-MINUTE BOOKINGS:** Reservations made within 35 working days from departure date constitute late or last-minute bookings. For all late or last-minute bookings, payment in FULL must be made within 24 hours of booking by certified check, wire transfer or credit card and are subject to a late-booking fee (\$35.00), plus any additional processing or mailing costs to ensure timely document delivery. Last-minute bookings will incur a 100% cancellation penalty.

3.D. **LATE PAYMENTS:** Payments made after the due date are subject to applicable cancellation fees and a \$50.00 reinstatement fee.

3.E. **CANCELLATION PENALTIES & CHANGE FEES:** Deposits, Airfares and Travel Insurance (Travel Protection Plan) are 100% non-refundable and non-transferable. For Land-Related services on Escorted tours, customized FIT packages, Hosted packages and Independent customized packages: Deposits, Airfares and Travel Insurance (Travel Protection Plan) are 100% non-refundable and non-transferable.

Cancellations received more than 60 days prior to departure date: Booking deposits, in addition to any and all other expenses already incurred on behalf of the Passenger, are non-refundable. Such other expenses include, but are not limited to, airline tickets, non-refundable deposits, full payments tendered for hotel accommodations, and transportation services.

Cancellations between 59 and 46 days of departure date: The cancellation penalty is 25% of the cost of the land package. Booking deposits, in addition to any and all other expenses already incurred on behalf of the Passenger, are non-refundable. Such other expenses include, but are not limited to, airline tickets, non-refundable deposits, full payments tendered for hotel accommodations, and transportation services.

Cancellations between 45 and 31 days of departure date: The cancellation penalty is 50% of the cost of the land package. Booking deposits, in addition to any and all other expenses already incurred on behalf of the Passenger, are non-refundable. Such other expenses include, but are not limited to, airline tickets, non-refundable deposits, full payments tendered for hotel accommodations, and transportation services.

Cancellations between 30- 15 days of departure date: The cancellation penalty is 75% of the cost of the land package. Booking deposits, in addition to any and all other expenses already incurred on behalf of the Passenger, are non-refundable. Such other expenses include, but are not limited to, airline tickets, non-refundable deposits, full payments tendered for hotel accommodations, and transportation services.

Cancellations 14 days or less prior to departure date: The cancellation penalty is 100% of the cost of the land package. Booking deposits, in addition to any and all other expenses already incurred on behalf of the Passenger, are non-refundable. Such other expenses include, but are not limited to, airline tickets, non-refundable deposits, full payments tendered for hotel accommodations, and transportation services.

No refunds will be made on any unused portion/services of any tour package. Rail Tickets: Rail Tickets and Rail Passes (Electronic and paper tickets) are non, non-transferable, and cannot be exchanged without penalties once issued, nor replaced if lost.

Airfares: Contracted airfare as well as published airfare cancellation fees vary according to the airline/carrier. Fees will be communicated at time of cancellation. Cruises: Requirements for deposits and cancellations will be communicated at the time of booking and/or cancellation accordingly. Villas/Castles & Home Rentals: Requirements for deposits and cancellations will be communicated at the time of booking and/or cancellation accordingly.

3.F. **CHANGE FEES:** A \$50 per person fee will be assessed for each change made on deposited bookings up to full payment due date. This includes changes made to Passenger's name, hotel, departure/return dates, itinerary and air or ground transportation in addition to suppliers' applicable fees. A change of tour date and name changes on any tour package service within full payment date is treated as a cancellation/ Re-book with corresponding applicable Fees and rate differentials. In addition, any changes to the Airline reservation, at any time, is subject to availability. Fare changes, additional Fees and Charges as imposed by the respective airlines'/ carriers.

4. **INVOICING:** You are responsible for verifying everything on the provided invoice is accurate and complete, including dates of travel, options selected, and that each name and information matches the traveler's passport (travelers' document). Central Holidays cannot accept financial responsibility or any other responsibility for non-reported inconsistencies and errors. Changes are subject to additional Fees, Charges and Fare changes as stated above (3.F.). In case of billing errors, Central Holidays reserves the right to re-invoice you with the correct pricing.

5. TRAVEL/ TOUR SERVICES:

5.A. **AIRFARES:** Central Holidays offers the following airfares:

CONTRACTED AIRFARES: Contracted Airfares allow flexibility if You want to make changes to your vacation schedule prior to ticketing. Once ticketed, any changes or cancellations are subject to penalties which vary per airline carrier. Penalties of up to 100% of the airfare may apply. Other fare restrictions may apply.

PUBLISHED AIRFARE: Published airfares may offer additional airline options, nonetheless, they carry more restrictions. Full payment plus a non-refundable service fee (approximately \$75 per person) is required and will be included in the quote at the time of booking for published airfares booked in conjunction with a Central Holidays vacation. Once booked, published airfare is non-changeable, non-refundable after 24 hours from purchase and subject to fare increase and carriers' terms and conditions of purchase. No airfares, taxes and fuel surcharges are confirmed/guaranteed until final payment is received. Any variations will be the passenger's responsibility until the final payment is received. It is the passenger's responsibility to reconfirm all flights 72 hours before the flight date/time. Should the airline request, for any reason whatsoever, an unexpected issuance of air tickets, they must be immediately paid in full, regardless of any previous notification to passenger.

Contracted airfare as well as published airfare change, and cancellation fees vary according to the airline used and are based on the carriers' terms and conditions of purchase. Fees will be communicated at the time of cancellation. Once the airline ticket has been issued, its cancellation penalty amount will be in addition to the LAND and/or LAND & CRUISE cancellation fees. (3.E)

NOTE: In all instances, regardless of the airfare used, "NO SHOWS" are non-refundable. **LIMITATION OF RESPONSIBILITY:** Central Holidays is not responsible for the cancellation fees of airline tickets issued by companies other than ourselves, even if we cancel a departure for any reason whatsoever, including a cancellation of a pledged departure for lack of participation or force majeure. Consult with our experienced

reservations staff, your travel agent or the airline for the applicable penalties and/or restrictions. We strongly recommend purchasing air through Central Holidays. Due to the fluctuating restrictions, protocols and regulations imposed by local governments and international destinations to curb the spread of the global COVID-19 pandemic, Travel verification processes and requirements are the sole responsibility of the Passenger. Local, government and other information resources are readily available and constantly updated online.

5.B. **LAST-MINUTE REQUIREMENTS:** Requirements for deposits, fees and cancellation policies vary by property based on arrival dates and length of stay and will be communicated at the time of booking via a Rental Agreement.

5.C. **CAR RENTAL:** Car rental reservations included in your package are confirmed based on vehicle's category, not model. Please note that the following personal documents must be available at the time of Car rental Pick-Up and signing the Rental Agreement: - Valid CREDIT CARD (Cardholder must be the main driver). Debit Cards are not accepted. - Valid International Driving Permit (IDP) and a valid passport can be obtained by filling out an IDP application. (www.dmv.org/international-driver-permits.php). The International Driving Permit (IDP) is a document that, along with your valid home driver's license, allows you to legally drive a motor vehicle while abroad. - Valid Passport (Driver) Car Rentals are subject to the car rental company Rental Terms and Conditions and signed Rental Agreement.

5.D. **RAIL TICKETS:** Rail prices included in our programs are based on either First Classed Tourist Class. Please refer to our programs for "Included Features". Train schedules & fares are subject to change. Fares will be confirmed upon purchase/ confirmation and ticket issuance. Any differences prior to ticket issuance will be the travelers' responsibility. Upgrades are available at a supplement prior to ticket issuance. Seat Reservations: Your Rail Seat reservations are made simultaneously, and seats are adjoining or as close as possible. Seat numbers do not necessarily follow numerical order. Open tickets do not include individual seating assignments.

5.E. **CRUISE DISCOUNTS:** Cruise packages and other arrangements are run-of-the-ship based on the selected category. **CHILDREN CRUISE DISCOUNTS:** Celestial Cruises: Infants: from 3 months up to 1.99 years old sharing cabin with parents pay only port taxes. Children 2 to 11.99 years old in the same cabin with 2 paying adults, pay USD\$230. All other cruise programs: Children discounts might be available and may vary depending on Cruise company policies and are subject to change at any time. **NOTE:** In all cases, children must pay port taxes and fuel surcharges where applicable.

5.F. **ESCORTED TOURS:** Our website and/or travel agent displays a "third party" selection. However, hotels are not guaranteed. Central Holidays reserves the right to substitute hotels with hotels other than those listed on the itinerary pages. If a change becomes necessary for any reason, including alternate hotels for additional departures on the same date, or hotel location changes within or outside itinerary cities, the hotel substituted will be of equivalent quality to those shown. No refunds are provided for hotel changes and full cancellation penalties, as noted above, apply. Transportation is provided on a private motorcoach with a driver and a tour guide, as specified in the itinerary. Motor coaches will be equipped with lavatories; however, due to health protocols and operational restrictions – lavatories are only available for emergencies. Rest stops will be arranged to suit the needs of our Passengers. Central Holidays follows a mandatory, daily seat rotation on motor coaches and for the enjoyment of all Passengers, please adhere to the rules of the Tour Director regarding seat rotation as they are established based on current protocols for your safety and well-being. Alcohol consumption as well as smoking are not allowed on our transportation services provided by Central Holidays. Non-Operation of Escorted Tour – Dates of pledged departures are based on historical seasonal data. Cancellation of any tour for any reason will be advised at least 45 days prior to the tour's departure. Central Holidays will offer alternate departures or other types of travel arrangements including private services. If Passengers do not accept the alternate offers, Central Holidays will offer a future Travel Credit. Central Holidays is not responsible for any costs related to the issuance and/or cancellation of airfares, which are not purchased or displayed on our website, including but not limited to airline tickets, travel insurance or visa fees. Voluntary cancellations due to political instability, acts of terrorism, government intervention or U.S. State Department warnings will be subject to the above terms.

FUTURE TRAVEL CREDITS: Future Travel Credit ("FTC") is valid for 18 months, unless Central Holidays extends the expiration period in writing. The FTC is transferable to friends and family with written authorization from the FTC holder. The FTC may be redeemed by any of our destinations through any of our travel agents (Journeys and Group Travel Experiences). The FTC cannot be refunded and has no cash value. All redeemed FTC reservations are subject to all of Central Holidays' Terms and Conditions. Restrictions may apply for group travel.

TOUR SERVICES: At times, last minute changes on an itinerary or services are necessary for reasons (weather, strikes, acts of God or government, acts of terrorism or the threat thereof, force majeure, war, quarantine, epidemics or the threat thereof, criminal activity, or other reasons). Central Holidays is not responsible for any delay or inaction of any other third party not under its control. Without limitation, Central Holidays is not liable for any direct, indirect, consequential, or incidental damage, injury, death, loss, accident, delay, inconvenience or irregularity of any kind which may be occasioned by reason of any act or omission beyond its control, including, without limitation, any willful or negligent act, failure to act, breach of contract of any third party such as an airline, train, hotel, whether or not it uses the Central Holidays name, which is, to, or does up to any goods or services on this trip. Central Holidays is not responsible for any injury, death or inconvenience due to delay or changes in schedule, travel restriction, overbooking or downgrading of accommodations, insolvency, or default of any third party, attacks by animals, sickness, the lack of appropriate medical care, evacuation to name, if necessary, weather, strikes, acts of God or government, acts of terrorism or the threat thereof, force majeure, war, quarantine, epidemics or the threat thereof, criminal activity, or any other cause beyond its control.

5.G. **DISCLAIMER:** The use of a government of issuance warning, we will provide our utmost consideration to the severity of the warning and accomplish everything possible to safeguard the well-being of our passengers. We reserve the right to evaluate each booking on a case-by-case basis for potential refund/cancellation fees, re-scheduling of tours or itineraries and postponements. Be aware that during your participation on vacations operated by Central Holidays, certain risks and dangers may arise beyond our control, including but not limited to: the hazards of traveling in undeveloped areas; travel by boat, train, automobile, aircraft, or other means of transportation; forces of nature; political unrest; acts of lawlessness or terrorism; and accident or illness in remote regions without means of rapid evacuation or medical facilities. Central Holidays assumes no liability regarding provisions of medical care or the adequacy of any care that may be rendered. While Central Holidays will use its best efforts to ensure that adequate measures are taken, by agreeing to participate in a vacation and/or optional excursions, you agree you will hold Central Holidays harmless

from any provision of medical care or the adequacy of any care rendered. Central Holidays is not responsible for such risks and dangers that may arise beyond our control. Payment of your deposit indicates you accept these risks and dangers and agree to hold Central Holidays harmless for such.

8.c. **Errors and Omissions:** Payment of deposit and/or issue of final documents shall be deemed your consent to the Terms and Conditions herein. Each passenger understands that Central Holidays will be accepting that passenger's booking in trust upon such passenger's acceptance of the Terms and Conditions as outlined in this brochure and on our website. Terms and Conditions listed are those in effect at time of printing and will remain until replaced. Any new or re-issue of Terms and Conditions will replace all previous versions. No person, other than an authorized representative of Central Holidays is authorized, by a document in writing, to vary, add or waive any term or condition in this brochure, including any term or condition set forth in the preceding provisions. All transportation by ship is provided subject to the terms and conditions of the Passenger Contract that you will receive with your final documents. The Passenger Contract on cruise ships is governed by international law and may be subject to the Athens Protocol on Limits of Recoverable Damage as determined by the International Monetary Fund.

NOTE: CENTRAL HOLIDAYS IS NOT RESPONSIBLE FOR ANY TYPOGRAPHICAL OR PRINTING ERRORS FOUND IN OUR BROCHURE OR ON OUR WEBSITE.

8.d. **ARBITRATION:** Any controversy or claim arising out of or relating in any way to these Terms and Conditions, to this Tour Agreement, to these brochures, or any other information relating in any way to the trip, or to the trip itself shall be resolved exclusively by binding arbitration in Monmouth, New Jersey in accordance with the commercial rules of the American Arbitration Association then existent. In any such arbitration the substantive (but not procedural) law of New Jersey will apply. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable.

6. **TRAVEL INFO & RESTRICTIONS:**

6.A. **AIR ARRANGEMENTS SEAT ASSIGNMENT AND SPECIAL REQUESTS:** Requests for special requirements, special services and frequent flyer miles (subject to specific airlines rules and availability), are at the sole discretion of the airline; please contact the airline directly to make the necessary arrangements. Some airlines require tickets to be paid in full in order to request special services and seating. As a courtesy to the Passenger - once the airline tickets are paid in full and following the rules of the airlines

- if possible, we can provide air seat assignments. Please note that - as per airline policies - these seat assignments are not guaranteed. The airline has the right to modify

and reassign, at their own discretion, the seats already assigned and reassign them at check-in time. Central Holidays is not responsible for and will not accept any complaint related to these airline procedures. Some airlines are charging additional fees for seat reservations. These fees - if applicable - are at charge of the Passengers and are never included in our quotations. Once you have checked in, it is your responsibility to work with the airline directly to reach your final destination or to make any alternate arrangements including possible changes to the return trip. In case of a change of return trip, flight or a connection, you must work with the specific airline and make all the possible arrangements to reach your final destination. Central Holidays is not responsible for any additional expenses you may incur because of flight cancellations, flight delays or rescheduled, missed flights after airport check-in.

8. **OWN FLIGHT ARRANGEMENTS:** If you purchase your own flight tickets from companies other than Central Holidays, Central Holidays is not responsible for the cancellations of your flight. Central Holidays cancels a departure for any reason whatsoever, including a cancellation of a pledged departure for lack of participation or force majeure. If you wish to purchase your own flight tickets with a third party, we suggest you purchase airline tickets that allow you to make changes or cancellations of flights subject to minimum penalties – none of such penalties are the responsibility of Central Holidays.

6.B. **VISA & PASSPORTS:** U.S. Citizens require a valid US passport to travel overseas. Non-U.S. citizens should consult their travel agent or consulate. All Passengers are responsible for ensuring they have the proper travel documents and MUST CHECK with the respective consulates or visa agency to determine whether any visas are required. Passengers are also responsible for the validity of their passports, and we suggest checking with U.S. Department of State Rules/Regulations. Central Holidays shall not be responsible for any passport and/or visa negligence on the part of Passengers.

6.C. **BAGGAGE HANDLING:** The passenger is required to check with their respective airline for baggage rules, including baggage size, weight and baggage fees. Baggage is included at hotels ONLY ON ESCORTED TOURS and includes handling of one normal-sized suitcase per person. Wheeled carry-on cases are considered a normal piece of luggage. Additional baggage will incur a charge of \$5 per piece per service, to be paid locally. In addition, Central Holidays is not responsible in the event that Passengers' luggage or belongings become damaged or lost. Such occurrences must be promptly notified to and acknowledged by a recognized transport authority in writing. Airport/train station portage is not included, unless otherwise specified in your travel documents. Be prepared to carry your own suitcase on and off airplanes and trains and through airports and train stations. Regulations within most airports require travelers to handle their own luggage through customs. Central Holidays is not responsible for additional fees imposed by air carriers for baggage, and these fees are not included in the air-inclusive vacation price. You will be required to pay these fees directly to the airline at check-in. No responsibility is accepted by Central Holidays for loss of or damage to baggage or any of its contents or belongings throughout the duration of the vacation. Travel Protection is highly recommended.

6.D. **TRAVEL DOCUMENTS:** Central Holidays' communications and documentation are paperless. Thus, we will be issuing e-documents whenever possible. Printed documents will require an additional fee. Documents are sent out 2-3 weeks prior to departure date provided payment in full has been received in a timely fashion. We can only deliver paper documents to physical addresses and not to P.O. Boxes. Overnight, Special Delivery, Saturday Delivery and shipments outside the continental USA are subject to additional shipping charges. Added fees are applicable if the issuance of documents is requested earlier than proposed. It is the responsibility of the Travel Agent/Passenger to review the shipping address for accuracy prior to documents being sent. Due to the fluctuating restrictions imposed by local governments and international destinations to curb the spread of the global COVID-19 pandemic, Travel Documents verification processes and requirements are the sole responsibility of the Passenger. Local, government and other resources are readily available and constantly updated online.

6.E. **GRATUITIES:** Gratuities for your Tour Director, Local Guides, Local Guides, driver, ship's crew and all other local service personnel are not included in the vacation price (unless otherwise noted in pricing details) and are discretionary.

7. **REFUNDS & COMPLAINTS:** All inquiries must be received in our Customer Relations Department either by email or USPS to our offices within 30 days after the scheduled return date and will be promptly acknowledged. However, related processing, verifications and settlements may take up to 60 days or longer. You are responsible for documenting potential claims at the time of departure. If you are not satisfied with the results of the investigation, you may request a refund consideration. No refunds will be made on any unused portion/services of any tour package (3.E). Complaints regarding a hotel's standards or amenities should be addressed directly with the hotel's management (Point of Service). Refunds are not normally considered by hotels if they were not given an opportunity to address those complaints locally. Airline flight cancellations and delays for any reason are not the responsibility of Central Holidays. The related reservation requirement for airlines may not apply to tickets booked through a third party agent. Whenever applicable and possible, refunds are processed in the same form of payment received. These terms may not be changed by anyone other than an authorized representative of Central Holidays and must be documented in writing. Central Holidays is not obliged to guarantee promises (written or verbal) made by local hotel staff, tour guides, or any other persons not under direct employ of Central Holidays.

8. MISCELLANEOUS TERMS AND CONDITIONS

8.A. **FORCE MAJEURE:** Force majeure includes, but is not limited to, acts of terrorism or the threat thereof, force majeure, war, quarantine, epidemics or the threat thereof, criminal activity, or any other cause beyond its control.

8.B. **FORCE MAJEURE:** Force majeure includes, but is not limited to, acts of terrorism or the threat thereof, force majeure, war, quarantine, epidemics or the threat thereof, criminal activity, or any other cause beyond its control.

8.C. **FORCE MAJEURE:** Force majeure includes, but is not limited to, acts of terrorism or the threat thereof, force majeure, war, quarantine, epidemics or the threat thereof, criminal activity, or any other cause beyond its control.

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Tailor Made Travel Experiences Since 1972 *Sgi*

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